

# **ACQUISITION RESEARCH**

## HANDBOOK SERIES

# Writing Style & English Usage

1 September 2011

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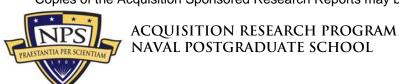
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## **Preface**

This handbook is one of a series of four produced for the Acquisition Research Program (ARP) at the Naval Postgraduate School. The purpose of the ARP Handbook Series is to provide helpful information in a user friendly format to assist graduate students and others in improving their research and writing skills.

The ARP Handbook Series includes:

- Analysis Planning Methodology: For Theses, Joint Applied Projects & MBA Research Reports
- Writing Style & English Usage
- APA Citation Style (6th edition)
- Effective Tables, Figures & Frequently Used Terms

For additional copies, please visit the Acquisition Research Program Office at the Graduate School of Business & Public Policy in Ingersoll 372. The handbook series can also be downloaded from our website, <a href="https://www.acquisitionresearch.net">www.acquisitionresearch.net</a>.



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## What Is Style in Writing?

Style in writing refers to the different ways of using tools such as punctuation, spelling, and capitalization to ensure clear, consistent presentation in scholarly research. The Acquisition Research Program (ARP) follows the style guidelines outlined in *The Publication Manual of the American Psychological Association* (sixth edition). By adhering to these rules, the ARP improves the writing quality of its research and creates consistency among all of its published products.

## Style: The Basics

The following guidelines are taken from the APA *Publication Manual* (sixth edition). These guidelines are an abbreviated version of those given in the *Publication Manual*. For more information or for more examples of any of the rules discussed in this handbook, please consult the *Publication Manual*. Copies of the *Publication Manual* are available to check out in the ARP office.

For spelling questions—including when to hyphenate and when to capitalize—consult *Merriam-Webster's Collegiate Dictionary* (2005). In general, the first spelling listed in an entry is the preferred spelling. For the correct use of terms specific to ARP publications, see the student handbook *Effective Tables, Figures & Frequently Used Terms*. Consult the online version of the Defense Acquisition University's *Glossary of Defense Acquisition Acronyms and Terms* (<a href="https://dap.dau.mil/glossary/Pages/Default.aspx">https://dap.dau.mil/glossary/Pages/Default.aspx</a>) for correct use of military-specific terms and acronyms.

#### **Punctuation**

## Apostrophe (')

## Use an apostrophe

 to show possession. (Note: To show joint possession, use an apostrophe after only the last word: Fred and Sylvia's apartment. To show individual possession, use an apostrophe after both words: Fred's and Sylvia's faces.)

the company's procedures, women's rights, Xerox's profits

to indicate omitted figures.

the class of '62, the Spirit of '76, the '20s

in contractions to show omitted words.

It's your fault we lost.

#### Do not use an apostrophe

for plural abbreviations and designations that are not possessive.

MBAs, CEOs, IOUs, POs, VIPs

not

MBA's, CEO's, IOU's, PO's, VIP's



• for the possessive pronouns its and your.

The company's executive cancelled the trip because its stocks were down.

not

The company's executive cancelled the trip because their stocks were down.

#### Add an 's

after singular nouns and plural nouns not ending in s.

The contract's terms are vague.

#### Add only an '

after singular proper nouns ending in s.

Dickens' novels, Kansas' schools

• after plural nouns (even if singular in meaning) ending in s.

the members' suggestions, according to mathematics' rules, the United States' wealth

## Brackets ([])

#### **Use brackets**

• to identify words inserted into the quote by someone other than the original author.

Jones suggested, "You [program managers] must include several conditions in the contract" (2007, p. 44).

• to enclose material inside parentheses that cannot be set off with commas. (Do not apply this rule in mathematical or statistical equations).

(The USD[AT&L] was in charge.)

#### Do not use brackets

to mark the change from a capital to a lowercase letter or vice versa in the first word of quoted material.

## Colon (:)

#### Use a colon

• to emphasize the connection between the information in an independent clause (a complete sentence) and another phrase or clause (incomplete or complete sentence). Capitalize the first word after a colon only if it is a proper noun or the start of a complete sentence.

The company had three main considerations: expense, time, and feasibility.



in ratios and proportions.

The ratio was 10:2.

#### Do not use a colon

to link two dependent clauses.

The role of the manager includes evaluating employee performance, attending status meetings, and implementing policy changes.

not

The role of the manager includes: evaluating employee performance, attending status meetings, and implementing policy changes.

to introduce a quote if what precedes the colon is not a complete sentence.

Smith and Jones (2003) argued that "case studies were essential to solving the problem" (p. 5).

not

Smith and Jones (2003) argued that: "case studies were essential to solving the problem" (p. 5).

## Comma (,)

#### Use a comma

to separate elements in a series of three or more.

The flag is red, white, and blue.

He would nominate Tom, Dick, or Harry.

 to set off nonessential phrases (add extra information but do not change the meaning of the sentence).

The committee, regardless of the circumstances, will vote on the notion.

• to set off conjunctive adverbs and transitional expressions (however, therefore, as a result, for example, for instance, in the past, instead, etc.).

The contract, however, was signed.

Therefore, they signed the contract.

• to separate an introductory clause or phrase from the main clause.

When he had tired of the mad pace of New York, he moved to Denver.

• to separate two independent clauses (complete sentences) that are linked by a coordinating conjunction (and, nor, but, or, yet, so).



We visited Washington, and our senator greeted us personally.

to separate the names of states and nations used with city names.

She will begin her journey in Dublin, Ireland, and then travel by airplane to Fargo, North Dakota.

to set off an exact date.

On June 25, 2007, the contract was awarded.

but

The contract was awarded in June 2007 to the highest bidding firm.

 in numbers greater than 999, except when referring to page numbers in the reference list and in-text citations.

He purchased 1,507 widgets.

but

(Jones, 2005, p. 1492)

• In bulleted or numbered lists when the items in the list form an incomplete sentence. The final two items should be separated by a comma and a conjunction (e.g., and, or). If the listed items are only one or two words, the comma may be omitted.

The process entails

- 1. hiring new personnel,
- 2. training new hires, and
- 3. evaluating the performance of each employee.

#### Do not use a comma

to set off an essential phrase (restricts the meaning of the sentence).

David Wood's memo "How to Accept Track Changes in Word" was profound.

to separate a compound predicate (two verbs that rely on the same subject).

The DoD issued a new statement and expected it to be received well.

between parts of measurement.

The experiment took 2 weeks 10 days to complete.



## Dash (—)

#### Use a dash

to denote an abrupt change in thought or an emphatic pause.

We will fly to Paris in June—if I get a raise.

Smith offered a plan—it was unprecedented—to raise revenues.

 when a phrase that otherwise would be set off by commas contains a series of words that must be separated by commas.

He listed the qualities—intelligence, humor, conservatism, independence—that he liked in an executive.

#### Do not use a dash

- with spaces around it.
- excessively because it disrupts the flow of the writing.

Note: Microsoft Word will automatically replace two hyphens typed with no spaces between them with a dash once you hit the space bar after the word following the two hyphens. For example, type "He--the chief executive officer--came with us," and once you hit the space bar after "the" and "came," Word will autoformat the hyphens into a dash.

## Ellipsis (...)

## **Use ellipses**

to signify where you have removed material from the original source in a quotation.

Do not use ellipses

- at the beginning or end of direct quotes.
- as a period to end a sentence within a quote. Punctuate the sentence, put a space, and then
  insert the ellipses, followed by another space and the start of the next sentence.

I no longer have a strong enough political base. ... It is important that I improve my poll numbers before the next election.

 within your own sentence to indicate a stylistic pause. This usage is too informal for academic writing.

## En dash (-)

#### Use an en dash (a punctuation mark shorter than a dash but longer than a hyphen)

to show a range between dates, numbers, or locations.

The war lasted from 1881–1886.



between words of equal weight in a compound adjective.

The Clinger–Cohen Act is extremely important.

Government-industry contracts are an essential element of her proposal.

• to indicate a specific division of a company or organization.

FISC-Norfolk was the first to employ the new policy.

#### Do not use an en dash

with spaces around it.

## **Exclamation point (!)**

Use exclamation points rarely, if ever, in academic writing.

## Hyphen (-)

## Use a hyphen

to avoid ambiguity or to form a single idea from two or more words.

The president will speak to small-business owners.

She had a know-it-all attitude.

to connect compound adjectives.

She wore high-heeled shoes.

It was necessary to consult a subject-matter expert.

#### Do not use a hyphen

• to link the adverb *very* or any adverb that ends in *ly* to an adjective.

Be careful with highly explosive material.

• if the compound adjective follows the noun, unless the hyphen is needed to add clarity to the sentence.

The actor is well known.

but,

If the PM chooses a service that is contract-out only, the management will be cumbersome.

Note: For a more complete discussion of when to hyphenate terms, consult the *Publication Manual* (pages 97–100).



## Parentheses ()

## **Use parentheses**

to introduce an abbreviation or acronym.

The Department of Defense (DoD) is the agency in charge.

to set off structurally independent elements.

The results confirmed our suspicions (see Figure 2).

#### Do not use parentheses

to enclose material within other parentheses.

```
(She wanted him, her brother, to come.)
not
(She wanted him (her brother) to come.)
```

back to back. Join the information with a semicolon instead.

```
For more information, consult the study (Carter, 2004; see Figure 1).
```

not

For more information, consult the study (Carter, 2004) (see Figure 1).

Note: Place the period outside a closing parenthesis if the material inside is not a sentence (such as this fragment). When a phrase placed in parentheses (this is one example) might normally qualify as a complete sentence but is dependent on the surrounding material, do not capitalize the first word within the parentheses or end the parenthetical phrase with a period. (An independent parenthetical sentence such as this one requires a period before the closing parenthesis.)

## Percent symbol (%)

In technical writing, use a percent symbol instead of the word percent.

## Period (.)

#### Use a period

to end a complete sentence.

The president will not speak today.

• inside quotation marks unless a citation is necessary.

She called the event a "phenomenal success."



She called the event a "phenomenal success" (Jones, 2007, p. 78).

• with initials of names (include a space after initials).

J. P. Doe

• to abbreviate *United States* when it is used as an adjective and Latin terms (with no spaces)

The U.S. Navy deserves our praise.

a.m., cf., i.e., et al.,

 to punctuate items in a bulleted or numbered list when the individual items listed form a complete sentence.

Each person in the organization has a specific function:

- 1. The manager supervises daily tasks.
- 2. The sales staff promotes the products.
- 3. The HR department handles individual employee problems.

### Do not use a period

• for abbreviations of state names, acronyms, or measurements (except in. for inches).

CA, NY, DoD, GAO, USD(AT&L), PhD, MBA, cm

not

C.A., N.Y., D.o.D., G.A.O., U.S.D.(A.T.&L.), Ph.D., M.B.A., c.m.

## Question mark (?)

## Use a question mark

inside or outside of quotation marks, depending on the meaning.

Who said the mission was "not critical"?

He asked, "How long will it take?"

## Quotation marks (" " or ' ')

## Use double quotation marks

• to introduce a word or phrase used ironically, as slang, or as an invented or coined expression. Use quotations marks around such words or phrases on their first use only.

We termed the behavior that we observed from different PMs as "performance stifling."



• to enclose the title of a journal article or chapter in a book mentioned in-text (but not in the reference list).

His article "The Fall of the Empire" created a lot of controversy in Washington, DC.

• to indicate that material is being directly quoted from a source. The period and the comma ending a sentence fall within the quotation marks, unless the sentence requires a citation. The dash, semicolon, question mark and exclamation mark go within the quotation marks when they apply to the quoted matter only. They go outside when they apply to the whole sentence.

One researcher remarked, "The data were correct" (Black, 2008, p. 24).

The survey respondent suggested that the "company culture was at fault."

## Do not use double quotation marks

• to indicate anchors of scale (italicize these).

The scaled ranged from 1 (not acceptable) to 10 (very acceptable).

• to format a letter, word, phrase, or sentence used as a linguistic example (italicize these).

She explained the difference between effect and affect.

• to introduce a new, technical, or key term (italicize these).

The term *commercial off-the-shelf* is important to understand.

• on quotes longer than 40 words. Such quotes should be in block-quote format.

Jane E. Aaron explains,

Do not rely on a grammar and style checker to identify missing or misused end punctuation. Although a checker may flag missing question marks after direct questions or incorrect combinations of marks (such as a question mark and a period at the end of a sentence), it cannot do much else. (Aaron, 2004, p. 241)

## Use single quotation marks

for quotes within quotes.

She said, "I will begin by repeating what the president said yesterday: 'Shareholder confidence is down, but I know this situation is reversible.' We can turn things around."

#### Do not use single quotation marks

unless citing a quote within a quote.

Note: Use a single quotation mark and a double quotation mark together if two quoted elements end at the same time.

He said, "She told me, 'You deserve a raise."



## Semicolon (;)

#### Use a semicolon

• to indicate greater separation of thought and information than a comma and a coordinating conjunction (*and*, *but*, *so*, etc.) convey, but less separation than a period implies.

The package was due last week; it arrived today.

• to separate elements of a series if individual segments are main clauses (complete sentences) or if individual segments contain material that also must be set off by commas.

The committee was created because errors were found in accounting; inventory was lacking; communication was hindered; and files were being lost.

The committee included John Smith, vice president of marketing for Acme, Inc.; Deborah Jones, supply manager for XYZ Corp.; and Michelle Olsen, vice president of finance for Majors Co.

## **Spacing with punctuation marks**

#### Use only one space after

a period, comma, semicolon, and colon.

## Use no spaces after or before

• dashes, hyphens, en dashes, or slashes

## Capitalization

#### Capitalize

- the names of proper nouns (use the dictionary to determine whether something is a proper noun).
- the names of specific departments and specific academic courses.

Most business departments offer an introductory course in accounting. The Financial Management Department at NPS offers Accounting 100 for first-level students.

- major words in titles and headings (words of four letters or more) and all verbs, nouns, adjectives, adverbs, and pronouns.
- nouns followed by numerals or letters that indicate a specific place in a numbered series.

In the study, Component 3 proved to be the most important.

## Do not capitalize

• the names of laws, theories, models, statistical procedures, or hypotheses.



the names of conditions or groups in an experiment.

The control group was first to participate in the study.

- prepositions in titles, unless they are longer than four letters.
- second words of compound adjectives unless the second word is a proper noun or is used in a title or heading.

Cycle-time consistencies, anti-German warfare

Note: For more information on capitalization, including specific examples, see pages 101–104 of the *Publication Manual*. For information about when to capitalize terms specific to ARP publications, consult the student handbook *Effective Tables, Figures & Frequently Used Terms*.

#### **Italics**

#### Use italics

to indicate anchors of scale.

The scaled ranged from 1 (not acceptable) to 10 (very acceptable).

to format a letter, word, phrase, or sentence used as a linguistic example.

She explained the difference between effect and affect.

to introduce a new, technical, or key term.

The term *commercial off-the-shelf* is important to understand.

- to set off the titles of journals and books.
- for letters used as statistical symbols or algebraic variables.

The *y* variable is shown in the graph.

#### Do not use italics

- to emphasize a point (the writing itself should do this).
- to set off foreign phrases or abbreviations common in English (i.e., found as main entries in the dictionary).

The employee's ad hoc approach led to problems for the company's reputation.

## **Numbers**

#### Numbers written as numerals

In general, use numerals



 to report statistical data, including numbers between zero and nine, and for numbers 10 and above.

Although 10 departments incorporated the changes, only 4 succeeded (40% success rate).

 for numbers expressing exact times, dates, ages, scores, and sums of money. (However, for approximations of numbers of days, months, and years, write the numbers out).

By June 2, 2004, the total deficit came to \$5.7 billion.

but,

After about three months, the total deficit increased by \$2 million.

• for numbers that come immediately before units of measurement.

The block measured 3 in. on one side.

Note: Use US\$1.5 million, AUS\$10, and so on if more than one type of dollar is discussed in the document. Otherwise, the symbol should differentiate the currency  $(\mathfrak{L}, \mathfrak{L}, \mathfrak{L})$ 

The amount totaled US\$5.7 billion, not including the AUS\$4 billion contract.

#### Numbers written out in words

## Write numbers out when they are used

• at the beginning of a sentence.

Fifty-two students participated in the seminar.

for whole numbers from zero to nine.

Over the course of one week, four participants sent in their surveys.

for common fractions.

We needed a two-thirds majority to win.

## **Percentages**

Use figures and decimals for all percentages except zero.

zero percent, 0.7%, 1%, 2.5%, 10%

For amounts less than 1%, precede the decimal with a zero.

The cost of living rose 0.6%.

Note: For more information on how to write numbers in the text of a document, see pages 111–114 of APA's *Publication Manual*.



## What is Usage?

Usage refers to the correct use of words and phrases in order to conform to standard English. Just as with style, the ARP follows the guidelines for usage outlined in the APA's *Publication Manual* (sixth edition). Proper usage enhances a researcher's credibility and focuses a reader's attention on the quality of a researcher's content instead of on the quality of the writing.

## **Usage: The Basics**

The guidelines in the General Usage section are taken from the APA's *Publication Manual* (sixth edition). These guidelines are an abbreviated version of those given in the *Publication Manual*. For more information or for more examples of any of the rules discussed in this handbook, consult the *Publication Manual*. Copies of the *Publication Manual* are available to check out in the ARP office.

The guidelines in the ARP-Specific Usage section were established to create consistency among ARP publications.

## General Usage

### Verb tense

## To keep verb tenses consistent throughout the document, use past tense

when referring to a source.

Greene (2009) mentioned his program's success in his text.

• to show that an action has occurred at a specific time in the past (i.e., to report your results).

We evaluated the results of our survey in order to determine which organization was most efficient.

## Verb voice

In academic and technical writing,

use active rather than passive voice. Only use passive voice when it is important to focus
attention on the person or thing being acted on rather than on the person or thing performing the
action.

Active: We analyzed the results of the survey.

Passive: The results of the survey were analyzed.

#### **Pronouns**

Use who to refer to human beings.

Patricia, who conducted the research, is coming to the base.



The employees who worked overtime were paid \$200.

Use that or which to refer to things and animals.

The reports that she wants filed are on the table.

Avoid second-person pronouns (you, your) in academic writing.

Match singular pronouns with singular antecedents and plural pronouns with plural antecedents. To refer to agencies and corporations, use singular pronouns.

The GAO published its opinion in its recent report.

Avoid using pronouns when the noun to which they are referring is unclear or unstated.

Use *who* as the subject of a verb and whom as the object. If *who* is correct, you should be able to use *he* or *she* in its place. If *whom* is correct, you should be able to use *him* or *her* in its place.

Vote for the employee who you think demonstrated the best attitude. [You think she is the employee with the best attitude.]

The employee whom I chose is kind to everyone. [I chose him because he is kind to everyone.]

## Relative pronouns

That introduces essential information.

The company that signed the agreement is based in Chicago.

Which introduces nonessential information. Because which links nonessential information, it is set off by a comma.

The company, which is based in Chicago, will sign the agreement next week.

## **Correlative conjunctions**

As ... as

The following correlative conjunctions should always be used together in a sentence and should not be used with a comma:

```
Both ... and (never use both ... as well as)

Not only ... but also

Not ... but

Either ... or

Neither ... nor

Whether ... or
```



## **Parallel structure**

Use parallel structure to present items in a list and to maintain similar forms in a sentence.

The team was asked to run a statistical analysis, to evaluate the findings, and to present the results in a report.

not

The team was asked to run a statistical analysis, carefully evaluate the findings, and that they not share the results with anyone.

The vendor must aspire to complete the contract and to stay within budget.

## **Prepositions**

Use in which rather than when or where unless referring to a specific location or time.

## **Compass directions**

Capitalize compass directions when they name a specific region instead of a general direction.

Students from the West often melt in eastern humidity.

## **ARP-Specific Usage**

## **Abbreviations**

Write out a term that has an abbreviation the first time it is used unless the abbreviation is so common within defense acquisition that it needs no explanation (e.g., U.S. Army or DoD). Any term with an abbreviation should be immediately followed by the abbreviation in parentheses.

The employees failed to account for commercial off-the-shelf (COTS) merchandise.

Do not use the abbreviation *U.S.* in front of the names of government agencies or departments in either the text or in the reference list.

The EPA and the DoT have different responsibilities.

Spell out *versus* in text. The lowercase abbreviation *vs.* may be used in a heading or subheading or in a table or figure title.

The abbreviation *e.g.*, means *for example* and *i.e.*, means *that is.* These abbreviations should always be followed by a comma and should only come in parenthetical asides. Use these abbreviations sparingly.

Some departments (e.g., finance, accounting and marketing) may be audited.

He was the "keeper of the secrets" (i.e., he was responsible for safeguarding the organization's proprietary information), so his role was considered critical to the council.



## Articles (the, a, an)

Include *the* in front of acronyms when they are used as nouns or when they refer to an entity, such as *the DoD* and *the GAO*—if you can replace the acronym with *the agency* or *the department*, use an article in front of it. When acronyms are used as adjectives, they should not be preceded by an article.

The DoD issued a memo.

GAO employees are known for their integrity.

Use a before words or acronyms that begin with consonant sounds. Use an before words and acronyms that begin with vowel sounds—even if an would not make sense if the acronym were written out.

An SOW is the first element required.

A POW should always be respected.

## Figures in millions or billions

Spell out the terms *million* and *billion*. Do not capitalize these terms.

The total deficit came to \$5.7 billion.

Use decimals where practical.

The company's net profit was \$1.5 million.

Round figures to two decimal places (unless it is imperative to give the exact figure).

It is worth \$4.35 million. It is worth exactly \$4,351,242.

Do not drop *million* or *billion* in the first figure of a range.

He is worth from \$2 million to \$4 million.

Do not use a hyphen to join figures and the words million or billion, even to describe something.

The president submitted a \$300 billion budget.

## Military terms and rank

When used to refer to the military branches, the terms *Service* or *Services* should be capitalized. The names of each of the Services are also capitalized.

Army, Marine Corps, Navy, Air Force, and Coast Guard.

The terms *armed forces* and *naval* are not usually capitalized unless they are used with an agency or department title.

Military rank is capitalized only when used with a specific person's name.

Others, such as Captain Kathy L. Johnson, will be present at the symposium.



He was promoted to the rank of lieutenant general.

#### Names and titles

A job title is capitalized only when used as a title for a specific person's name.

Vice President of Public Relations Kathy L. Johnson will attend the seminar.

The director of sales at Smith Corporation will attend the conference.

The first time you refer to a person in text, use his or her full name. In subsequent references, use his or her last name only. Never refer to a person by his or her first name only. In general, do not use the courtesy titles *Dr.*, *Mr.*, *Mrs.*, *Ms.*, and *Miss*.

Ships and aircraft

Do not use articles in front of the names of ships or aircraft, and do not use all caps. Do italicize the names of ships (but not USS), aircraft, and weapons systems; use quotation marks around the nicknames of ships or aircraft.

USS LaSalle (AGF 3), the "Great White Ghost," sailed into San Diego.

Although a number of aircraft were considered, the *Hornet* was their first choice.

On the first mention of a ship name, always include *USS*, the ship's name, and the hull number (which has no hyphen in it).

In January, USS Harry S. Truman (CVN 75) set sail.

For aircraft squadrons, use a hyphen in the squadron name only after first giving the full name. (Unlike the name of an aircraft, the name of a squadron does not get italicized.)

Strike Fighter Squadron (VFA) 97 deployed aboard USS *Carl Vinson* (CVN 70). During their deployment, VFA-97 maintained a perfect safety record.

#### Times and dates

Do not put a 12 in front of noon or midnight.

For dates, always write figures without rank (*st, nd, rd*, or *th*). Capitalize and spell out calendar months in all uses. References to dates in the text should be written month, day, year and should never include of (i.e., November of 2011).

He will arrive on October 21, and stay until November 2011.

For decades, show the plural form by adding s (no apostrophe); use an apostrophe in front of the number only to indicate numerals that are left out.

the 1890s, the '90s, the mid-1930s



## **Words Commonly Confused**

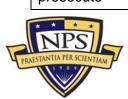
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continuous uninterrupted  credible believable, trustworthy creditable deserving credit, praiseworthy discreet prudent	complementary	acting as a complement; completing
credible believable, trustworthy creditable deserving credit, praiseworthy discreet prudent	continual	happening in steady succession
creditable deserving credit, praiseworthy discreet prudent	continuous	uninterrupted
discreet prudent	credible	believable, trustworthy
•	creditable	deserving credit, praiseworthy
discrete distinct	discreet	prudent
	discrete	distinct



disinterested	impartial
uninterested	not interested
e.g.,	exempli gratia, for example
i.e.,	id est, that is, that is to say
emigrate	to leave a country for residence elsewhere
immigrate	to take residence in a country where one is not a native
eminent	distinguished or outstanding
imminent	about to happen
everyday	(adj) normal, not out of the ordinary, occurring every day
	refers to when something is happening
every day	
evoke	bring out
invoke	call upon
farther	to extend in regard to physical distance
further	to extend in regard to everything but physical distance
fewer	quantities that can be counted
less	quantities that must be measured
fortunately	an unforeseen good thing happening
fortuitously	by chance
function	operate; occupation or employment
functionality	contribution to the development and maintenance of a larger whole
good	(adj) describes something
well	(adv) describes how something was done
hanged	done at criminal executions (people)
hung	past tense of hang (objects)
incredible	unbelievable
incredulous	not believing
individual	use when distinguishing a person from a group or a corporation
person or someone	can usually be used instead of individual
infer	to conclude by reasoning from something known or assumed
	hint or suggest
imply	
instinct	a natural, subconscious impulse to do something
intuition	subconscious knowledge gained through personal experience



irregardless	not a word
regardless	without regard for objections
its	shows the possessive of pronoun it
it's	contraction meaning it is
its'	not a word
last	being after all others
latter	being the last mentioned of two
lay	to place something
lie	to recline
libel	damaging public statement made in print
slander	damaging public statement made orally
like	comparison followed by a word or phrase
as	comparison followed by a clause (a subject + verb)
list	a group of items or names categorized together
listing	something that is listed
literally	following the exact order of the real
figuratively	not in its usual/exact sense
majority	more than 50%
plurality	the largest groups without regard to percentage
marketing	all aspects of selling
merchandising	sales promotion and advertising; function of marketing
method	a way of doing something
methodology	study, or system, of methods
may	expresses permission
can	expresses ability
militate	to fight or argue
mitigate	to soften or moderate
notable	compliment to a person of distinction
notorious	widely known in an unfavorable manner
oral	spoken
verbal	related to words
parameters	a variable value that stays constant
perimeters	boundaries or limits
persecute	harass, treat unfairly
prosecute	take legal action through a court



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perspective	point of view
prospective	probable or expected
persuade	to succeed in causing another to act a certain way
_	to cause another to believe something
convince	
precede	go before
proceed	advance to
presumptive	based on a probability or an assumption
presumptuous	arrogant, unduly confident
principal	the most important, the main
principle	fundamental idea
raise	to lift something (transitive verb that takes an object)
	things/people that lift by themselves (intransitive verb that does not take
rise	an object)
stationary	not moving
stationery	writing paper
take	carry away
bring	come with
their	possessive of pronoun they
there	refers to a place or expletive
they're	contraction of they are





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