

# Guest Wireless

 Guest wireless accounts are valid for two weeks. If a guest requires a guest wireless account for longer than two weeks, they will need to apply for a new guest wireless account following this procedure.

## Steps for joining NPS GUEST Wireless

1. In your wireless settings, connect to the **NPS GUEST** network.
2. In your browser, browse to (<https://safeconnect.ern.nps.edu:9443/>).
  - a. You may receive certificate warnings - this is the authentic site.
  - b. **Warning** - Do not attempt to access website from a computer running SafeConnect. The link will redirect web page to [www.nps.edu](http://www.nps.edu)
3. Click the **GUEST ACCOUNT (Request Guest Access)** button.



4. Fill out the Guest Account Request Form.



- a. The Email address and Mobile Number are essential - these are the means by which you will be provided access to the network.
- b. Once the form is filled out, click "**Submit Information**".
- c. You will receive a confirmation message that the request has been received and approved.



 **NOTICE TO T-MOBILE USERS:** There is a known, unresolved, issue with some T-Mobile users where text messages are not being received. We are working to resolve this issue. If you do not receive a text/email after registration, please contact the TAC (x1046) for assistance.

 Network Access Control Provides the Authentication for NPS GUEST wireless network

### On this page:

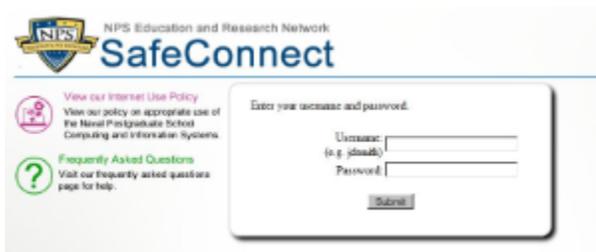
- [Steps for joining NPS GUEST Wireless](#)
- [Limitations](#)
- [Known Issues](#)

### Related:

- [Wired Guest Account Access Request](#)
- [On-Campus ERN to MIL VPN Access Request](#)
- [Off-Campus CAC-Enabled MIL Network VPN Request](#)

5. Upon receipt of your login information, click **Login** on the SafeConnect page.
6. At the login page, enter the user name and password that was provided to you (via text /

email).



- a. If you enter your credentials improperly, the system will assume that you do not have an account, and redirect you to registration.
  - i. We continue to try to resolve this, but in the mean time, just navigate back to the login page and try again.
- b. After entering your credentials, you will be put on the network, and have access to the internet.

## Limitations

- Guest wireless accounts are valid for two weeks. If a guest requires a guest wireless account for longer than two weeks, they will need to apply for a new guest wireless account following this procedure.

## Known Issues

### T-MOBILE USERS

- There is a known, unresolved, issue with some T-Mobile users where text messages are not being received. We are working to resolve this issue. If you do not receive a text/email after registration, please contact the TAC (x1046) for assistance.
- If you have a solution or comment please add a comment to this JIRA issue:

 [NAC-348](#) - JIRA issue doesn't exist or you don't have permission to view it.